

# USING EXISTING SERVICE NETWORKS IN MACOMB COUNTY



- **ONLINE USER-FRIENDLY RESOURCE DIRECTORY**
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THIS LIST OF SERVICES NETWORKS WAS DEVELOPED BY THE  
MACOMB COUNTY HUMAN SERVICES COORDINATING BODY  
INTER-AGENCY COMMUNICATIONS WORK GROUP AND IS POSTED AT:  
[MHSCB.MCCMH.NET](http://MHSCB.MCCMH.NET) UNDER THE "DOCUMENTS" LINK,  
NEAR THE BOTTOM OF THE PAGE.

# RESOURCE DIRECTORY



<b>NAME</b>	The Right Connection Resource Directory
<b>DESCRIPTION</b>	The Right Connection is a user-friendly directory of free, low-cost and unique human services for Macomb County individuals and families.
<b>WEB ADDRESS</b>	The directory is available online at: <a href="http://connection.misd.net">http://connection.misd.net</a>

**Use “The Right Connection” resource directory to:**

- **Locate free, low-cost or unique services for individuals.**
- **Identify potential speakers by the subject matter.**

# RESOURCE REFERRALS

**NAME:** Macomb's Access to Resource Information Xpress (MATRIX)

**DESCRIPTION** Macomb's Access to Resource Information Xpress (MATRIX) is a computer program designed to help Macomb individuals and families identify their health and human service needs and connect them with local services.

Individuals complete an online questionnaire to indicate their unique situation (i.e., senior citizen, veteran, etc.) and their need/s (utility assistance, health care, food, etc.). Once the questionnaire is completed, MATRIX sends an e-mail to the participating HSCB member health and human service agencies.

The MATRIX questionnaire is available in English, Spanish, Arabic, Bengali, and has the capacity for persons with visual impairments to use with the Job Access with Speech for the Visually Impaired (JAWS) screen reader.

**MATRIX is available on kiosks at:**



**Macomb County Family Resource Center, 196 N. Rose St, Mt. Clemens, MI 48043**

In the building, the kiosk is located by the Training Room, Room 22.

**Max Thompson Family Resource Center, 11370 Hupp Ave., Warren, MI 48089**

In the building, kiosks are located near Macomb Community Action, the WIC office and near the gym.

**SE Family Resource Center, 25401 Harper, St. Clair Shores, MI 48080**

In the building, the kiosk is located near the front door.

**VerKuilen Building, 21885 Dunham, Clinton Township, MI 48036**

In the building, the kiosks are located near Veteran Services and the WIC office.

**To add a link to MATRIX to Your Agency's Computers**

If your agency would like to add a link to MATRIX on your computers, contact Laura Rios, Department of Veteran Services, (586) 469-6507.

**Use MATRIX to help clients locate free, low-cost or unique services.**

# ACCESS TO RESOURCES

**NAME: New MI Bridges Access to Resources**

## DESCRIPTION

The Department of Health and Human Services (DHHS) offers an online access to community resources through their New MI Bridges website: [newMIBridges.michigan.gov](http://newMIBridges.michigan.gov) The search for services function is linked to 2-1-1. Individuals/agencies who would like to use the Access to Resources directory **do not** have to be a DHHS client.

## IF YOU/YOUR CLIENT/YOUR AGENCY IS NOT REGISTERED WITH 2-1-1, YOU CAN ONLY SEE LIMITED RESOURCES \_\_\_\_\_

To access the limited resources, go to [newMIBridges.michigan.gov](http://newMIBridges.michigan.gov) and then click on the "Explore Resources" button at the top of the page. Then scroll down to the section "Want to explore resources without creating an account?" Then click on the service category you want information about.

## HOW TO BECOME A COMMUNITY PARTNER WITH NEW MI BRIDGES ACCESS TO BECOME ONE OF THEIR SERVICE LISTINGS \_\_\_\_\_

Organizations which provide services to communities can receive electronic referrals through the new MI Bridges Access to Resources after registering with New MI Bridges.

But before you can register with New MI Bridges to become a Community Partner , your agency must first be registered with 2-1-1.

To register with 2-1-1, complete and send back the 2-1-1 application posted at <http://www.mi211.org/about-us/document-library/agency-information-form>

**Troubleshooting:** MiBridges brings up "matches" that appear in 2-1-1, and asks you to select the correct one. If it doesn't find a match, you need to figure out where the discrepancy is and start over. In one case, the agency needed to change their location from "Clinton Township" to "Charter Township of Clinton" on their application.

If you have questions about registering with 2-1-1, e-mail: [resources@mi211.org](mailto:resources@mi211.org)

**Use the MI Bridges Access to Resources to help clients  
locate free or low-cost resources.**

# HOW TO REGISTER WITH MIBRIDGES

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Once your agency becomes a 2-1-1 community partner, you are expected to log in every day to get referrals. You will get a new login code each time you log in that will be sent to you via e-mail or text.

## TO REGISTER WITH THE NEW MI BRIDGES TO ACCESS ALL THE RESOURCES \_\_\_\_\_

1. Go to [newMIBridges.michigan.gov](http://newMIBridges.michigan.gov)
2. Click on the “Register” button
3. Complete your personal information
4. You may skip the Social Security number and Medicaid number
5. Answer the “Robot” questions
6. Click on the “Terms and Conditions” box
7. Click on the “Next” button
8. Verify your address
9. Select a user name and password
10. Answer the security questions and click on “Next.”

## TO USE NEW MI BRIDGES AND ACCESS ALL THE RESOURCES \_\_\_\_\_

1. Go to [newMIBridges.michigan.gov](http://newMIBridges.michigan.gov)
2. On the navigation bar to the right, click on “I want to . . .” and then at the top of the page , click on “Explore Resources”
3. Type in the resource needed in the “All Topics” and the “All Subcategories” and a list of resources will automatically pop up. If you do not enter something in the “All Subcategories,” no resources will pop up.

### Use this resource to

- **Register your organization with 2-1-1 to become a Community Partner with new Mi Bridges and to receive referrals for your organization’s free or low-cost service/s.**

# WELL-BEING BULLETIN BOARD



<b>NAME</b>	Commonwealth Bulletin Board
<b>DESCRIPTION</b>	Commonwealth is a free electronic community well-being bulletin board which allows users to find activities, resources, support and belonging in Genesee, Macomb, Monroe, Oakland, Shiawassee, St. Clair and Wayne counties.
<b>TO POST</b>	Send your .pdf flyer to <a href="mailto:madeline.habib@mccmh.net">madeline.habib@mccmh.net</a>
<b>TO USE</b>	<a href="http://www.micommonwealth.com">www.micommonwealth.com</a>

**Use the “Commonwealth” site to:**

- **Post flyers on events sponsored by your non-profit agency.**
- **Suggest the site to individuals and families who may want to attend any of the various events.**

# ONLINE COMMUNITY



<b>NAME</b>	Google email group
<b>DESCRIPTION</b>	This <b>free</b> Google email group allows users to post the needs of clients. Other members respond to the email request and help to identify potential resources.
<b>TO JOIN</b>	Send your name and email address to Karen Pfaff at <a href="mailto:K.A.Kierpaul@gmail.com">K.A.Kierpaul@gmail.com</a>  To become a member of this group you must have G-mail or a Google account. After you are a member, send your questions to <a href="mailto:macombresources@googlegroups.com">macombresources@googlegroups.com</a>

## **Use the Macomb Google group to:**

- **To ask other professionals about where to find resources or services for an individual or family in Macomb County when you cannot find one.**

# ONLINE COMMUNITY



**NAME** Metro Region Google email group

**DESCRIPTION** This **free** metro region Google email group is directly associated with the MICommonwealth website and is for persons interested in Metro Region Networking. Members share events, activities and announcements that contribute to the well-being of the community. Flyers emailed to the group are also posted to the Commonwealth site. Many events on the website are reciprocally shared with the Macomb Google group (page 4).

**TO JOIN** To use the email function, you must join the MICommonwealth website. To join, send an email request to: [amy.smolski@mccmh.net](mailto:amy.smolski@mccmh.net)

**Use the Metro Region Google group to:**

- **Ask other professionals about where to find resources or services for an individual or family in Wayne, Oakland and Macomb Counties when you cannot find one.**



# ONLINE COMMUNITY



<b>NAME</b>	Project Amos email group
<b>DESCRIPTION</b>	Project Amos is a <b>free</b> email group provided by Trinity Lutheran Church in Utica which sends out email messages to members about donated items (usually free) available for the needy in the community. <b>The agency/person who wants to items contacts the donor (not Project Amos) and must pick up the item/s at the donors specificity.</b>
<b>TO JOIN</b>	Send an email request with the words "Project Amos" in the subject line to: Jenny Jaroneski, <a href="mailto:projectamos@trinityutica.com">projectamos@trinityutica.com</a>

## **Use the "Project Amos" e-mail group to:**

- **Learn about items (usually furniture or appliances, medical equipment, etc.) that individuals or families may have for free if they pick it up. The Project Amos group only links the donor with the person who wants the items.**
- **Refer a donor to the website to have their item/s listed.**

# INTER-AGENCY TRAINING



<b>NAME</b>	Traveling Tours
<b>DESCRIPTION</b>	<p>Sponsored by the Macomb County Human Services Coordinating Body (HSCB), Traveling Tours provides a <b>free</b> opportunity for Macomb County human service staff to learn about services for individuals and families through onsite visits to Macomb County human service or human-service related sites.</p> <p>Some of the tours offer <b>free</b> Social Work CEUs, Substance Abuse contact and CMH Children's hours.</p> <p>Traveling Tours is offered annually in the spring, usually in May</p>
<b>SCHEDULE</b>	Information on Traveling Tours is posted at <a href="http://mhscb.mccmh.net/TrainingEvents.aspx">http://mhscb.mccmh.net/TrainingEvents.aspx</a>

**Attend "Traveling Tours" to:**

- **Learn about Macomb County services through an onsite visit.**
- **Promote your agency services as a Traveling Tour site.**

# INTER-AGENCY TRAINING



<b>NAME</b>	Information Exchange
<b>DESCRIPTION</b>	<p>Sponsored by the Macomb County Human Services Coordinating Body (HSCB), Information Exchange provides a <b>free</b> opportunity for Macomb County human service staff to learn about services for Individuals and families through agency displays and breakout sessions on health and human services.</p> <p>Some of the tours offer <b>free</b> Social Work CEUs, Substance Abuse contact and CMH Children's hours.</p> <p>Information Exchange is offered annually in the fall, usually in October.</p>
<b>SCHEDULE</b>	Information on Information Exchange is posted at: <a href="http://mhscb.mccmh.net/Events.aspx">http://mhscb.mccmh.net/Events.aspx</a>

**Attend “Information Exchange” to:**

- **Learn about Macomb County services through visits to agency displays and breakout sessions.**
- **Set up an agency display to promote your agency’s services.**

# MACOMB COUNTY COMMITTEES



**NAME** Macomb County Committees

**DESCRIPTION** A listing of Macomb County health and human service committees, their contact person, contact information, website, purpose, meeting schedule (time and location).

**WEBSITE** <https://sites.google.com/site/mciacweb/documents>  
then scroll down to “Macomb County Committees.”

**Use the list of “Macomb County Committees” to:**

- **Learn about what Committees are active in a particular topic area you are interested in.**
- **Join a Committee.**
- **Schedule a speaker from a Committee on that topic area.**

# MACOMB COUNTY NEWSLETTERS



<b>NAME</b>	Macomb County Newsletter Directory
<b>DESCRIPTION</b>	A listing of Macomb County health and human service committees, their contact person, contact information, website, purpose, meeting schedule (time and location).
<b>WEBPAGE</b>	<a href="https://sites.google.com/site/mciacweb/documents">https://sites.google.com/site/mciacweb/documents</a> then scroll down to “Newsletter Directory.”

## Use the “Newsletter Directory” to:

- **Submit articles to relevant newsletters about services or events sponsored by your agency, if that agency permits outside articles.**
- **Suggest a newsletter to an individual or family when the topic is related to their issue, *e.g., an individual has been diagnosed with Lupus***

# MACOMB COUNTY WEBSITES

Department of Health and Human Services	<a href="http://www.michigan.gov/dhs">http://www.michigan.gov/dhs</a>
Department of Veteran Services	<a href="http://vets.macombgov.org/">http://vets.macombgov.org/</a>
Early On Macomb - helps children aged birth - 36 mos. re: developmental delays	<a href="http://www.misd.net/earlyon/">http://www.misd.net/earlyon/</a>
Great Start Macomb - for families with children aged 0 - 8	<a href="http://www.greatstartmacomb.org/">http://www.greatstartmacomb.org/</a>
Macomb-Oakland Children's Healthcare Access Program	<a href="https://www.macomboaklandchap.org/">https://www.macomboaklandchap.org/</a>
Macomb County Community Mental Health	<a href="http://www.mccmh.net/">http://www.mccmh.net/</a>
Macomb Community Action	<a href="http://mca.macombgov.org/MCA-Home">http://mca.macombgov.org/MCA-Home</a>
Macomb County Health Department	<a href="http://health.macombgov.org/Health-Home">http://health.macombgov.org/Health-Home</a>
Macomb County Suicide Prevention Coalition	<a href="http://mcspc.org/">http://mcspc.org/</a>
Macomb Homeless Coalition	<a href="https://www.facebook.com/MacombHomelessCoalition">https://www.facebook.com/MacombHomelessCoalition</a>
Macomb Intermediate School District	<a href="http://www.misd.net/">http://www.misd.net/</a>
Macomb Veteran Action Collaborative	<a href="Mvac.macombgov.org">Mvac.macombgov.org</a>
Martha T. Berry Medical Care Facility	<a href="http://mtb.macombgov.org/">http://mtb.macombgov.org/</a>
Michigan Works!	<a href="macomb-stclairworks.org">macomb-stclairworks.org</a>
Michigan Rehabilitation Services	<a href="www.michigan.gov/mrs">www.michigan.gov/mrs</a>
MSU Extension	<a href="http://msue.macombgov.org/MSUE-Home">http://msue.macombgov.org/MSUE-Home</a>
Office of Senior Services, a department of Macomb Community Action	<a href="http://mca.macombgov.org/MCA">http://mca.macombgov.org/MCA</a>
One Macomb	<a href="http://people.macombgov.org/People-About">http://people.macombgov.org/People-About</a>

# REGIONAL AND NATIONAL RESOURCES

## **2-1-1**

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2-1-1 provides free referrals to programs in Wayne, Oakland, Macomb, Washtenaw, Monroe and Lapeer counties. There are three ways to learn about services:

- **Dial 2-1-1** and speak directly to a 2-1-1 service representative.
- **Live chat** - To live chat with a 2-1-1 service representative, visit <https://unitedwaysem.org/2-1-1/>, then scroll down. The “Live Chat” feature is under the “Get Connected Now” title. Then click on "Live Chat."
- **Click on** (<http://www.referweb.net/UWSE/>) to access more than 30,000 different statewide programs and services.

## **JULIE’S LIST**

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A free online directory listing of services in Wayne, Oakland, Macomb, Washtenaw, Monroe and Lenawee counties. (<http://julieslist.homestead.com/>)

## **FINDMICARE**

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A free online tool to help users find local and low-cost health care. Topics include: primary health care, children’s services, specialty services, dental, behavioral health, medication assistance, women’s services, vision. [FindMICare.org](http://FindMICare.org)

## **AUNT BERTHA**

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A free web platform that provides access to comprehensive, localized listings with hundreds of programs in every zip code in the United States. [AuntBertha.com](http://AuntBertha.com)

- **Use Regional Resources to locate services in and outside of Macomb County.**