

USING EXISTING SERVICE NETWORKS IN MACOMB COUNTY



- **ONLINE USER-FRIENDLY RESOURCE DIRECTORY**
- **RESOURCE REFERRALS AND ACCESS TO SERVICES**
- **ONLINE COMMUNITY WELL-BEING BULLETIN BOARD**
- **ONLINE COMMUNITIES FOR SERVICE PROVIDERS**
- **INTER-AGENCY TRAININGS**
- **MACOMB COUNTY COMMITTEES**
- **REGIONAL AND NATIONAL RESOURCES**

THIS LIST OF SERVICES NETWORKS WAS DEVELOPED BY THE
MACOMB COUNTY HUMAN SERVICES COORDINATING BODY
INTER-AGENCY COMMUNICATIONS WORK GROUP AND IS POSTED AT:
MHSCB.MCCMH.NET UNDER THE "DOCUMENTS" LINK,
NEAR THE BOTTOM OF THE PAGE.

RESOURCE DIRECTORY



NAME	The Right Connection Services Directory
DESCRIPTION	The Right Connection is a user-friendly directory of free, low-cost and unique human services for Macomb County individuals and families.
WEB ADDRESS	The directory is available online at: http://connection.misd.net

Use “The Right Connection” resource directory to:

- **Locate free, low-cost or unique services for individuals.**
- **Identify potential speakers by the subject matter.**

RESOURCE REFERRALS

NAME: Macomb's Access to Resource Information Xpress (MATRIX)

DESCRIPTION Macomb's Access to Resource Information Xpress (MATRIX) is a computer program designed to help Macomb individuals and families identify their health and human service needs and connect them with local services.

Individuals complete an online questionnaire to indicate their unique situation (i.e., senior citizen, veteran, etc.) and their need/s (utility assistance, health care, food, etc.). Once the questionnaire is completed, MATRIX sends an e-mail to the participating HSCB member health and human service agencies.

The MATRIX questionnaire is available in English, Spanish, Arabic, Bengali, and has the capacity for persons with visual impairments to use with the Job Access with Speech for the Visually Impaired (JAWS) screen reader.

MATRIX is available on kiosks at:



Macomb County Family Resource Center, 196 N. Rose St, Mt. Clemens, MI 48043

In the building, the kiosk is located by the Training Room, Room 22.

Max Thompson Family Resource Center, 11370 Hupp Ave., Warren, MI 48089

In the building, kiosks are located near Macomb Community Action, the WIC office and near the gym.

SE Family Resource Center, 25401 Harper, St. Clair Shores, MI 48080

In the building, the kiosk is located near the front door.

VerKuilen Building, 21885 Dunham, Clinton Township, MI 48036

In the building, the kiosks are located near Veteran Services and the WIC office.

Macomb County Treasurer's Office, 1 S. Main St., 2nd Floor, Mt. Clemens, MI 48043

In the waiting room of the County Treasurer's office.

To add a link to MATRIX to Your Agency's Computers

If your agency would like to add a link to MATRIX on your computers, contact Laura Rios, Department of Veteran Services, (586) 469-6507.

Use MATRIX to help clients locate free, low-cost or unique services.

ACCESS TO RESOURCES

NAME: New MI Bridges Access to Resources

DESCRIPTION

The Department of Health and Human Services (DHHS) offers an online access to community resources through their New MI Bridges website: newMIBridges.michigan.gov The search for services function is linked to 2-1-1. Individuals/agencies who would like to use the Access to Resources directory **do not** have to be a DHHS client.

IF YOU/YOUR CLIENT/YOUR AGENCY IS NOT REGISTERED WITH 2-1-1, YOU CAN ONLY SEE LIMITED RESOURCES _____

To access the limited resources, go to newMIBridges.michigan.gov and then click on the "Explore Resources" button at the top of the page. Then scroll down to the section "Want to explore resources without creating an account?" Then click on the service category you want information about.

HOW TO BECOME A COMMUNITY PARTNER WITH NEW MI BRIDGES ACCESS TO BECOME ONE OF THEIR SERVICE LISTINGS _____

Organizations which provide services to communities can receive electronic referrals through the new MI Bridges Access to Resources after registering with New MI Bridges.

But before you can register with New MI Bridges to become a Community Partner , your agency must first be registered with 2-1-1.

To register with 2-1-1, complete and send back the 2-1-1 application posted at <http://www.mi211.org/about-us/document-library/agency-information-form>

Troubleshooting: MiBridges brings up "matches" that appear in 2-1-1, and asks you to select the correct one. If it doesn't find a match, you need to figure out where the discrepancy is and start over. In one case, the agency needed to change their location from "Clinton Township" to "Charter Township of Clinton" on their application.

If you have questions about registering with 2-1-1, e-mail: resources@mi211.org

**Use the MI Bridges Access to Resources to help clients
locate free or low-cost resources.**

HOW TO REGISTER WITH MIBRIDGES

Continued from page 4

Once your agency becomes a 2-1-1 community partner, you are expected to log in every day to get referrals. You will get a new login code each time you log in that will be sent to you via e-mail or text.

TO REGISTER WITH THE NEW MI BRIDGES TO ACCESS ALL THE RESOURCES _____

1. Go to newMIBridges.michigan.gov
2. Click on the “Register” button
3. Complete your personal information
4. You may skip the Social Security number and Medicaid number
5. Answer the “Robot” questions
6. Click on the “Terms and Conditions” box
7. Click on the “Next” button
8. Verify your address
9. Select a user name and password
10. Answer the security questions and click on “Next.”

TO USE NEW MI BRIDGES AND ACCESS ALL THE RESOURCES _____

1. Go to newMIBridges.michigan.gov
2. On the navigation bar to the right, click on “I want to . . .” and then at the top of the page , click on “Explore Resources”
3. Type in the resource needed in the “All Topics” and the “All Subcategories” and a list of resources will automatically pop up. If you do not enter something in the “All Subcategories,” no resources will pop up.

Use this resource to

- **Register your organization with 2-1-1 to become a Community Partner with new Mi Bridges and to receive referrals for your organization’s free or low-cost service/s.**

WELL-BEING BULLETIN BOARD



NAME	Commonwealth Bulletin Board
DESCRIPTION	Commonwealth is a free electronic community well-being bulletin board which allows users to find activities, resources, support and belonging in Genesee, Macomb, Monroe, Oakland, Shiawassee, St. Clair and Wayne counties.
TO POST	Send your flyer in one of these accepted formats: pdf, .jpg, .jpeg, or .png to madeline.habib@mccmh.net
TO USE	www.micommonwealth.com

Use the “Commonwealth” site to:

- **Post flyers on events sponsored by your non-profit agency.**
- **Suggest the site to individuals and families who may want to attend any of the various events.**

ONLINE COMMUNITY



NAME	Google email group
DESCRIPTION	This free Google email group allows users to post the needs of clients. Other members respond to the email request and help to identify potential resources.
TO JOIN	<p>Send your name and email address to Karen Pfaff at K.A.Kierpaul@gmail.com</p> <p>To become a member of this group you must have G-mail or a Google account. After you are a member, send your questions to macombresources@googlegroups.com</p>

Use the Macomb Google group to:

- **To ask other professionals about where to find resources or services for an individual or family in Macomb County when you cannot find one.**

ONLINE COMMUNITY



NAME	Metro Region Google email group
DESCRIPTION	This free metro region Google email group is directly associated with the MICommonwealth website and is for persons interested in Metro Region Networking. Members share events, activities and announcements that contribute to the well-being of the community. Flyers emailed to the group are also posted to the Commonwealth site. Many events on the website are reciprocally shared with the Macomb Google group (page 4).
TO JOIN	To use the email function, you must join the MICommonwealth website. To join, send an email request to: amy.smolski@mccmh.net

Use the Metro Region Google group to:

- **Ask other professionals about where to find resources or services for an individual or family in Wayne, Oakland and Macomb Counties when you cannot find one.**

ONLINE COMMUNITY



NAME	Project Amos email group
DESCRIPTION	Project Amos is a free email group provided by Trinity Lutheran Church in Utica which sends out email messages to members about donated items (usually free) available for the needy in the community. The agency/person who wants to items contacts the donor (not Project Amos) and must pick up the item/s at the donors specificity.
TO JOIN	Send an email request with the words "Project Amos" in the subject line to: Jenny Jaroneski, projectamos@trinityutica.com

Use the "Project Amos" e-mail group to:

- **Learn about items (usually furniture or appliances, medical equipment, etc.) that individuals or families may have for free if they pick it up. The Project Amos group only links the donor with the person who wants the items.**
- **Refer a donor to the website to have their item/s listed.**

INTER-AGENCY TRAINING



NAME	Traveling Tours
DESCRIPTION	<p>Sponsored by the Macomb County Human Services Coordinating Body (HSCB), Traveling Tours provides a free opportunity for Macomb County human service staff to learn about services for individuals and families through onsite visits to Macomb County human service or human-service related sites.</p> <p>Some of the tours offer free Social Work CEUs, Substance Abuse contact and CMH Children's hours.</p> <p>Traveling Tours is offered annually in the spring, usually in May</p>
SCHEDULE	Information on Traveling Tours is posted at http://mhscb.mccmh.net/TrainingEvents.aspx

Attend "Traveling Tours" to:

- **Learn about Macomb County services through an onsite visit.**
- **Promote your agency services as a Traveling Tour site.**

INTER-AGENCY TRAINING



NAME	Information Exchange
DESCRIPTION	<p>Sponsored by the Macomb County Human Services Coordinating Body (HSCB), Information Exchange provides a free opportunity for Macomb County human service staff to learn about services for Individuals and families through agency displays and breakout sessions on health and human services.</p> <p>Some of the tours offer free Social Work CEUs, Substance Abuse contact and CMH Children's hours.</p> <p>Information Exchange is offered annually in the fall, usually in October.</p>
SCHEDULE	Information on Information Exchange is posted at: http://mhscb.mccmh.net/Events.aspx

Attend “Information Exchange” to:

- **Learn about Macomb County services through visits to agency displays and breakout sessions.**
- **Set up an agency display to promote your agency’s services.**

MACOMB COUNTY COMMITTEES



NAME Macomb County Committees

DESCRIPTION A listing of Macomb County health and human service committees, their contact person, contact information, website, purpose, meeting schedule (time and location).

WEBSITE <https://sites.google.com/site/mciacweb/documents>
then scroll down to “Macomb County Committees.”

Use the list of “Macomb County Committees” to:

- **Learn about what Committees are active in a particular topic area you are interested in.**
- **Join a Committee.**
- **Schedule a speaker from a Committee on that topic area.**

MACOMB COUNTY NEWSLETTERS



NAME	Macomb County Newsletter Directory
DESCRIPTION	A listing of Macomb County health and human service newsletters, editor, contact information, how often it is published, audience, topics, cost. And how to submit articles (if allowed).
WEBPAGE	https://sites.google.com/site/mciacweb/documents then scroll down to “Newsletter Directory.”

Use the “Newsletter Directory” to:

- **Submit articles to relevant newsletters about services or events sponsored by your agency, if that agency permits outside articles.**
- **Suggest a newsletter to an individual or family when the topic is related to their issue, *e.g., an individual has been diagnosed with Lupus***

MACOMB COUNTY WEBSITES

Bureau of Services for Blind Persons	www.michigan.gov/BSBP
Department of Health and Human Services	http://www.michigan.gov/dhs
Department of Veteran Services	http://vets.macombgov.org/
Early On Macomb - helps children aged birth - 36 mos. re: developmental delays	http://www.misd.net/earlyon/
Great Start Macomb - for families with children aged 0 - 8	http://www.greatstartmacomb.org/
Macomb-Oakland Children's Healthcare Access Program	https://www.macomboaklandchap.org/
Macomb County Community Mental Health	http://www.mccmh.net/
Macomb Community Action	http://mca.macombgov.org/MCA-Home
Macomb County Health Department	http://health.macombgov.org/Health-Home
Macomb County Suicide Prevention Coalition	http://mcspc.org/
Macomb Homeless Coalition	https://www.facebook.com/MacombHomelessCoalition
Macomb Intermediate School District	http://www.misd.net/
Macomb Veteran Action Collaborative	Mvac.macombgov.org
Martha T. Berry Medical Care Facility	http://mtb.macombgov.org/
Michigan Works!	macomb-stclairworks.org
Michigan Rehabilitation Services	www.michigan.gov/mrs
MSU Extension	http://msue.macombgov.org/MSUE-Home
Office of Senior Services, a department of Macomb Community Action	http://mca.macombgov.org/MCA
One Macomb	http://people.macombgov.org/People-About

REGIONAL AND NATIONAL RESOURCES

2-1-1

2-1-1 provides free referrals to programs in Wayne, Oakland, Macomb, Washtenaw, Monroe and Lapeer counties. There are three ways to learn about services:

- **Dial 2-1-1** and speak directly to a 2-1-1 service representative.
- **Live chat** - To live chat with a 2-1-1 service representative, visit <https://unitedwaysem.org/2-1-1/>, then scroll down. The “Live Chat” feature is under the “Get Connected Now” title. Then click on "Live Chat."
- **Click on** (<http://www.referweb.net/UWSE/>) to access more than 30,000 different statewide programs and services.

JULIE’S LIST

A free online directory listing of services in Wayne, Oakland, Macomb, Washtenaw, Monroe and Lenawee counties. (<http://julieslist.homestead.com/>)

FINDMICARE

A free online tool to help users find local and low-cost health care. Topics include: primary health care, children’s services, specialty services, dental, behavioral health, medication assistance, women’s services, vision. <http://www.findmicare.org/>

AUNT BERTHA

A free web platform that provides access to comprehensive, localized listings with hundreds of programs in every zip code in the United States. AuntBertha.com

- **Use Regional Resources to locate services in and outside of Macomb County.**